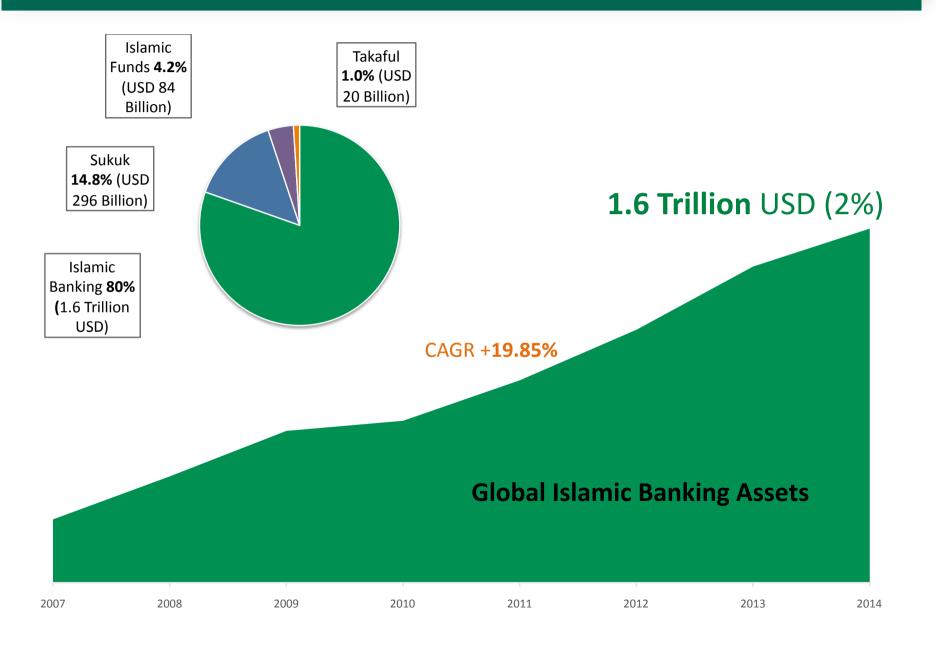


# A Magic Key to Competitive Advantage in Islamic Banking

Mustafa Dereci Product Development Group Manager



## Where We are Heading in the World?



1,800 1,600 1,400

1,200

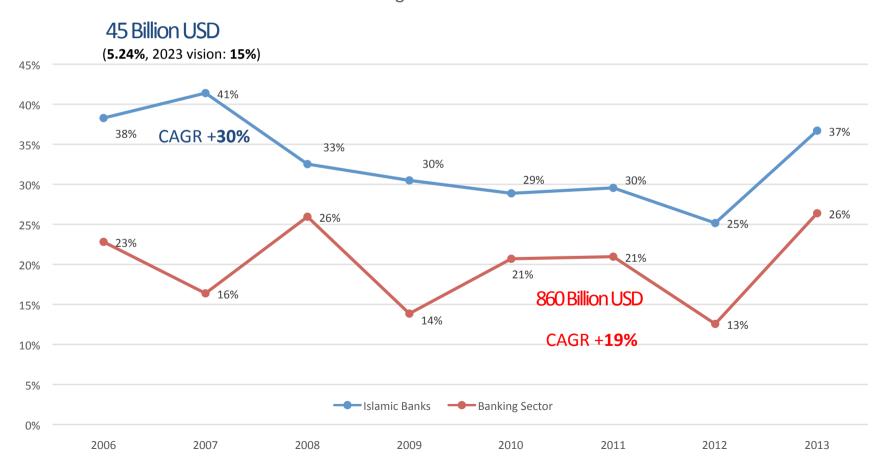
1,000 800

6

20

## Where We Are Heading in Turkey?

#### Percentage Growth in Assets



## Why to Innovate?

- → Increasing customers' excpectations
- → Shrinking profit margins
- → Streamlining the processes and operations

→ Better customer experience



#### What and Where to Innovate?

- → Products and services
- → Process and procedures
- → Shari'a principles
- → Governance (efficiency, social responsibility, ethic, charitibility)
- → Legal framework



### For Whom to Innovate?

- → Customers
- → Islamic Bank
- → Islamic Banking Concept
- → Society



#### What Facilitates Innovation?

- → Fierce competition with Islamic and Conventional Banks
- → Comprehensive legistlation
- → International Best Practices
- → Legal framework
- → Transformation of the Islamic Banking Lanscape



#### What Facilitates Innovation?

- → From «Banking» to «Comprehensive Financial Ecosystem»
- → From «Banking for Muslims» to «Banking for All»
- → From «Monopoly» to «Diversity of Players»
- → From «Window» to «Full-fledged Islamic Bank»
- → From «Local» to «Global»
- → From «Basic Sharia Principles» to «Variety of Sharia Principles»
- → From «Basic Products» to «Structured, Sophisticated Products»

## One of the Best Practices – Gold Banking -

 $\rightarrow$  Why?

Another line of business for revenue increase

Accumulated physical gold under the mattress

Increasing tendency towards the investment in gold

→ Sharia constraints?

Aqt As-Sarf

Selling on credit cards

Compulsion of physical custody of gold



## One of the Best Practices – Gold Banking -

→ By Laws?

Legal reserves with gold

Gold based profit and loss sharing account

→ Customer: What is in it for me?

Less Exchange difference

Comfortable investment in gold

No custody risk



## One of the Best Practices - Gold Banking -

→ The Bank: What is in it for me?

New source of revenue

New source of fund

New source of customer

15 new products

→ The Society: What is in it for me?

Financial inclusion of unbanked

Additional source for economy



## THANK YOU...

